

Residential Penalty Waiver Application

A customer who is disabled, or who is 60 years of age or older, may request, in writing, a standing waiver of the late penalty, for utility payments made after the due date. The customer's disabled status must be verified by an Award Letter from the Social Security Administration. This waiver applies only to the account holder or their spouse.

Please be aware that late payments will still initiate a late notice.

I, _____, request that all penalties be waived from my utility account in accordance with the above referenced exemption and effective immediately upon this written request.

Address: _____

Account Number: _____

Birth Date: _____

Driver's License No: _____

Signature _____ Date _____

For Office Only

Received by _____ Date _____