

**WOULD YOU PREFER YOUR
CITY OF GEORGETOWN UTILITY OFFICE
RECORDS TO BE CONFIDENTIAL?**

**YOU CAN NOW REQUEST THAT PERSONAL INFORMATION
CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED
TO UNAUTHORIZED PERSONS**

The Texas legislature enacted a bill allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, personal identification, and billing and usage information, confidential.

IS THERE A CHARGE FOR THIS SERVICE?

No. There is no charge for this service.

HOW CAN YOU REQUEST THIS?

Simply complete the form at the bottom of this page and return it to the City of Georgetown Utility Office in the Municipal Complex located at 300 Industrial Ave or mail to: *City of Georgetown Utility Office, P.O. Box 1430, Georgetown, Texas 78627*. If you need more information, please call our office at 512-930-3640.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to: (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

YES, I want you to make my information (address, telephone number and social security number) confidential.

Name

Account #

Street Address

Phone Number

Signature _____ **Date** _____